

Care Coordination Workgroup Meeting Notes 4-10-24

Summary:

The meeting began with Elise setting the norms and expectations for the day's discussions, which included check-ins, recommendations for implementation, stakeholder recommendations, and a pulse check. The meeting was interactive, with opportunities for feedback and discussion on the various topics to be covered. Elise Bowman of BCHD made several important announcements, including the upcoming health and housing symposium, the Policy Learning Collaborative, and the significance of utilizing the shared calendar for sharing community events. She also led a discussion on the proposed implementation recommendations and goals, stressing the significance of input and feedback from the group.

Lorena de Leon provided information about an upcoming meeting with managed care organizations to discuss standardizing SDOH screening and data sharing. Marguerite Woods expressed concern about the absence of community engagement in the meeting and requested more details to better understand the topic. Elise Bowman acknowledged the importance of differentiating between the statewide effort discussed by Lorena and the local city effort being addressed in the meeting.

She also proposed discussing managed care screening updates in a future meeting. Elise Bowman also presented several proposals aimed at enhancing technology and resource database functionality, seeking clarification on the concept from Lorena de Leon.

Elise Bowman led a discussion on the proposed formation of an implementation team to work on small changes at diabetes and community-based organization sites. She outlined the requirements for the core team and suggested specific individuals for different roles, seeking feedback and input from the meeting participants, including community members and advisors. Kristin Topel and Elise Bowman engaged in a discussion about potential collaboration between their organizations, particularly in the context of diabetes referral pathways and community partnerships. Elise Bowman also presented the next steps for the care coordination meeting, proposing that the group continue to meet as an accountability partner and advisor to a smaller implementation team.

Chapters & Topics:

Morning Greetings and Meeting Norms

Elise, Jerome, and Marguerite exchange morning greetings before Elise sets the meeting norms and expectations. She reminds everyone about the recording, chat participation, and closed captioning availability, and encourages engagement for the day's discussions. Elise also outlines the agenda for the meeting, including check-ins, recommendations for implementation, stakeholder recommendations, and a pulse check.

Health and Housing Symposium, Policy Learning Collaborative, and Shared Calendar

Elise Bowman, representing BCHD, provided updates on the health and housing symposium, urging LHIC members to register for the event and informing them about the Policy Learning Collaborative. She emphasized the importance of sharing community events through the shared calendar and encouraged members to reach out to Stephane for event submissions.

* Health and Housing Symposium

Implementation Recommendations and Goals

Elise Bowman discusses the proposed implementation recommendations and goals, highlighting the importance of input and feedback from the group. The goals include improving existing systems, developing shared standards, utilizing the Care Coordination Workgroup, and ensuring sustainability. Bowman also mentions the pending approval from the CDC and the need to consider input from the group, surveys, interviews, and implementation best practices.

* Implementation Recommendations

Discussion on Managed Care Organizations Meeting

Lorena de Leon shares details about an upcoming meeting with managed care organizations to discuss standardizing SDOH screening and data sharing. Marguerite Woods raises concerns about the lack of community engagement in the meeting and expresses the need for more clarity on the topic. Elise Bowman suggests discussing managed care screening updates in a future meeting.

Proposals for Improving Technology and Resource Database

Elise Bowman from BCHD discusses proposals to invest in technology builds and staffing capacity to improve integration features into electronic medical records and support CBOs in increasing technology capacity. The proposals also aim to address the reliability of resource database information by developing an incentive plan for updating the information and funding staff to keep it updated, as well as making technology updates to the user interface as needed.

Proposed Implementation Team and Core Team Recommendations

Elise Bowman presents recommendations for the formation of an implementation team to work on small changes at diabetes and community-based organization sites. She outlines the requirements for the core team and suggests specific individuals for different roles, seeking feedback and input from the meeting participants, including community members and advisors.

* Proposed Core Team for Implementation

Collaboration and Community Partnerships

Kristin Topel and Elise Bowman discuss potential collaboration between their organizations, focusing on diabetes referral pathways and community partnerships. They also explore the possibility of engaging other community-based organizations (CBOs) for support in addressing social determinants of health. Kristin shares insights about the organizations they are currently working with and their readiness to provide feedback on a specific platform.

Next Steps and Future Topics

Elise Bowman outlines the next steps for the care coordination meeting, suggesting that the group continue to meet as an accountability partner and advisor to a smaller implementation team. She also emphasizes the importance of supporting the development of the Community Health Improvement Plan and invites those not on the implementation team to continue meeting at the same time. Additionally, she mentions the need to finalize the implementation goals and objectives and discusses potential future topics for meetings.

* Community Health Improvement Plan

Announcement of Elise Bowman's New Role and Team Changes

Elise Bowman shared her new role as the Director of Strategic Partnerships and Initiatives at the health department, leading to changes in the team structure with the addition of a new team member, Jamiko Rose. She emphasized the importance of supporting the new team member and the upcoming community health improvement planning, expressing optimism for the future work. The meeting concluded with a reminder about the upcoming housing symposium and registration being at capacity.

* Transition of Elise to a New Role

Action Items:

* Kristin Topel will follow up and figure out if there's a way to collaborate with the diabetes partner at JHU.

* Stephane will follow up with the smaller implementation team to set up the initial meeting.

VIDEO RECORDING: <https://youtu.be/llN3rJlu4oM> (YouTube)