

10/18/2022

Tuesday, October 18, 2022 10:54 AM






Meeting Date: 10/18/2022 11:00 AM

Location: Microsoft Teams Meeting

Link to Outlook Item: [click here](#)

Invitation Message

Participants

-  [Bertrand, Stephane \(BCHD\)](#) (Meeting Organizer)
-  marc.rabner@crisphealth.org (Accepted in Outlook)
-  [Bowman, Elise \(BCHD\)](#) (Accepted in Outlook)
-  [White, Mary C. \(BCHD\)](#) (Accepted in Outlook)
-  [Morgan, Matt \(BCHD\)](#)

Notes

- Intro
- Purpose of Meeting recap
 - LHIC - Care Coordination
 - Create a new def of care coordination informed by community
 - Seek reimbursement for care coordination
 - Address interoperability question - close loop of care coordination
- Shared Problem Statement (Discussion)
 - Ensure that pts get the care that they need, no duplication of services, understand how connecting patients to SDoH services impacts health, comm between networks within city
 - Several tech solutions operating side by side, not communicating w/ each other, patient info existing in silos
 - Stay away from tech solutions
 - Social care systems, clinical care systems fragmented, lead to duplication
 - Inadequately address social needs
 - Referral clarity - pts don't always know where they're being sent and why. Shared referral pathway?
 - Prevent information loss
 - Liaison btw primary care and specialists
 - Enhanced Coordination of Care
 - Sharing info btw social and clinical caregivers
 - Ecosystem principals - no shared standard for data sharing
 - Root causes/levels? - Take it to the group 10/28
 - Fragmentation of care
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 - Shared data standards
 - Reimbursement model for social services
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- What do we need from the coalition/ How might the coalition help us address this problem? (Discussion)
 - MDPCP leadership + CRISP + 2-in-1
 - Fragmentation occurs in:
 - Id of social needs
 - Social svc resources

- More than just referrals
 - Different ways that people receive services
- Three buckets:
 - Systems that provide services and don't share data (Meals on Wheels)
 - Not a lot of in-roads
 - Opportunity to pull data and bring into CRISP
 - City - Share housing resources with CRISP
 - Network referral platforms (UniteUs, Find Help) - referrals from medical/clinical side to CBO
 - CRISP working to integrate with these programs
 - CRISP - closed loop referral tool. Not a lot of features. ~3 dozen CBOs.
- HIPAA-covered/not-HIPAA-covered entities
- Burden placed on CBOs to document within multiple systems
 - **DOUBLE DOCUMENTATION**
 - Routing referrals from different sources to different destinations
 - No standards applied across referrals
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1. Who do we need in the coalition?

1. Who do we already have? Issues w/ interest -> implementation
 - a. MD Physicians Care (MCO)
 - b. Hopkins
 - c. 1 MCO
 - d. A few CBOs
2. Who do we need?
 - a. FAST team (Meals on Wheels, Movable Feast, Capital Area Food Bank, MD Food Bank)
 - i. Large grant to provide food services to high risk populations
 - ii. Limited discussion across organizations
 - iii. Case study to share of CBOs and data sharing. UMMC paying for
 - iv. Can be scaled across the state
 - b. *Handful of orgs that use FindHelp or CRISP to discuss data sharing across orgs, including CBOs involved in referrals*
 - c. Medstar:
 - i. Open to data sharing
 - ii. First org to share FindHelp info with CRISP
 - iii. Diana Quinn - Head of Community Health
 - iv. Elizabeth - on Care Coordination team, last day is today
 - d. Hopkins
 - i. Uses FindHelp
 - ii. Looking to expand across system
 - iii. Having implementation issues
 - iv. Kristin Tople
 - v. Kara Goldstein
 - e. City Office of Performance Innovation
 - i. Dep. Mayor wanted to solve for care coordination
 - ii. Wants to be involved
 - f. Mercy
 - i. Not ready
 - g. St. Agnes
3. What is our min/ max?
4. Funding, On the ground, control, already bought-in
5. 211, UU, Wellsky, etc.
6. CBOs

2. Meetings
 1. When/How often
 2. Existing meetings? That we can co-op

3. What are the initial few milestones we need to accomplish? (Discussion)
 1. Recruit/Convene
 2. Share the problem Statement
 3. Define a goal for tech solution

Next Steps

- Take it to the group 10/28
- Pull MedStar back in with CRISP
 - What data sharing do we need?
 - Elise + Marc - meet to discuss next steps + activities to present to MedStar (Standing meeting every 2 weeks)
- ID possible second healthcare org
 - Elise - Discuss w/ Mercy
- Pull Office of Performance Innovation back in with CRISP