

**Maryland Consumer Rights Coalition (MCRC) and the
National Community Reinvestment Coalition (NCRC)**

In Partnership with the

Baltimore City Health Department, Division of Aging & Care Services
present

GRADING BALTIMORE BANKS: A Forum on Age-Friendly Banking Principles

**APRIL 28, 2015
10 AM – 12 PM**

Zeta Center For Healthy And Active Aging
4501 Reisterstown Road
Baltimore, MD

- Maryland Consumer Rights Coalition (MCRC) will release a “report card” grading 10 Baltimore banks on the quality of their services to older adults.
- A panel discussion will be held, featuring national, state, and local experts on better ways to serve older adults, including consumer financial protection, fraud protection, and access.
- MCRC will launch its SOAR (Securing Older Adult Resources) Project, which will host 10 events around Baltimore City educating older adults and providing on-site services and referrals on health care, housing, age-friendly banking, avoiding fraud, and more.

ABOUT THE MARYLAND CONSUMER RIGHTS COALITION:

The Maryland Consumer Rights Coalition (MCRC) is a statewide nonprofit organization that protects and advances fairness and justice for Maryland consumers through research, education, and advocacy.

Find MCRC on the web at www.marylandconsumers.org, on Facebook at facebook.com/mdconsumers and on Twitter at twitter.com/mdconsumers.

For more information, please contact Lea Gilmore at lea@marylandconsumers.org or 410-624-8981.

SPEAKERS INCLUDE:

BRIAN FROSH, *Maryland Attorney General*

DANIEL GORIN, *Supervisory Policy Analyst, Division of Consumer and Community Affairs, Federal Reserve Board of Governors*

ARNOLD EPEL, *Deputy Commissioner, Baltimore City Health Department, Division of Aging and Care Services*

MARCELINE WHITE, *Executive Director, MCRC*

ROBERT ZDENEK, *Director, National Neighbors Silver, NCRC*

LEA GILMORE, *Project Director, SOAR*